

# CRUISELINE.COM ANNOUNCES BEST CRUISE LINES FOR 2019 IN MEMBERS' CHOICE AWARDS

**NEW YORK, NY, March 27, 2019** – <u>Cruiseline.com</u>, the largest source of verified cruise reviews, today announced its Members' Choice awards, culled from more than 30,000 reviews last year submitted on the site for cruises sailing from the Caribbean to the South Pacific and beyond.

In this 5th annual edition, Cruiseline.com looked at which cruise lines stole the show in 2018, in addition to examining which ships and onboard features make each line special, whether it's delicious cuisine, luxurious cabins, thrilling entertainment or high-end service.

The 2019 winners were determined across 11 cruise lines: Carnival Cruise Lines, Celebrity Cruises, Cunard Line, Disney Cruise Line, Holland America Line, MSC Cruises, Norwegian Cruise Line, Oceania Cruises, Princess Cruise Line, Royal Caribbean International and Viking Ocean Cruises.

"After coming out on top for three years straight, Celebrity was finally overtaken by Royal Caribbean for the honors of Best Cruise Line," said Faraz Qureshi, general manager of Cruiseline.com. "The competition had always been close since Celebrity claimed the title from Royal Caribbean in 2016, but Royal Caribbean's recent efforts - including *Symphony of the Seas*, the new largest cruise ship in the world - were enough to put the line known for their 'go big or go home' approach to cruising back on top."

It seems change is in the air this year. "As dramatic as Royal Caribbean's victory was, perhaps the biggest surprise this year was Carnival's strong second-place finish," added Qureshi. "After years of not even placing in the top five, the line surged forward and beat out upscale lines like Celebrity and Princess, nearly winning it all in the process. Their strong showing is at least in part due to the excellent reception of their new ship, *Carnival Horizon*, which is already averaging an excellent 4.3+ rating after 474 reviews."

#### THE WINNERS

Best Overall Cruise Line: Royal Caribbean (4.32 / 5)

Runners-Up

2. Carnival Cruise Line - 4.32 / 5

3. Celebrity Cruises - 4.31 / 5

4. Disney Cruise Line - 4.28 / 5

#### 5. Princess Cruises - 4.26 / 5

Best Ship: Symphony of the Seas (4.52 / 5)

Runners-Up

- 2. Allure of the Seas 4.52 / 5
- 3. Carnival Dream 4.48 / 5
- 4. Carnival Breeze 4.47 / 5
- 5. Disney Dream 4.45 / 5

Best New Ship: Symphony of the Seas (4.52 / 5)

Runners-Up

- 2. Celebrity Edge 4.28 / 5
- 3. Carnival Horizon 4.28 / 5
- 4. MSC Seaview 4.24 / 5
- 5. Norwegian Bliss 4.20 / 5

Best Cabins: Celebrity Cruises (4.44 / 5)

Runners-Up

- 2. Disney Cruise Line 4.41 / 5
- 3. Royal Caribbean 4.36 / 5
- 4. Cunard 4.36 / 5
- 5. Viking Ocean Cruises 4.35 / 5

Best Food & Dining: Celebrity Cruises (4.32 / 5)

Runners-Up

- 2. Disney Cruise Line 4.25 / 5
- 3. Holland America Line 4.22 / 5
- 4. Oceania Cruises 4.22 / 5
- 5. Viking Ocean Cruises 4.21 / 5

Best Onboard Activities: Royal Caribbean (4.06 / 5)

Runners-Up

- 2. Carnival Cruise Line 4.04 / 5
- 3. Disney Cruise Line 3.97 / 5
- 4. Celebrity Cruises 3.96 / 5
- 5. Cunard 3.87 / 5

Best Service: Celebrity Cruises (4.61 / 5)

Runners-Up

- 2. Disney Cruise Line 4.57 / 5
- 3. Royal Caribbean 4.56 / 5
- 4. Holland America 4.54 / 5
- 5. Cunard 4.52 / 5

Best Entertainment: Royal Caribbean (4.15 / 5)

## Runners-Up

- 2. Carnival Cruise Line 4.12 / 5
- 3. Disney Cruise Line 4.03 / 5
- 4. Celebrity Cruises 4.02 / 5
- 5. Princess Cruises 3.95 / 5

Best Line For Ship Quality: Disney Cruise Line (4.53 / 5)

# Runners-Up

- 2. Celebrity Cruises 4.51 / 5
- 3. Viking Ocean Cruises 4.49 / 5
- 4. Cunard 4.47 / 5
- 5. Oceania Cruises 4.46 / 5

Best Cruise Line For First-Timers: Royal Caribbean (4.523 / 5)

# Runners-Up

- 2. Celebrity Cruises 4.522 / 5
- 3. Carnival Cruise Line 4.46 / 5
- 4. Princess Cruises 4.39 / 5
- 5. Norwegian Cruise Line 4.30 / 5

Best Line For Singles & Friends: Celebrity Cruises (4.39 / 5)

# Runners-Up

- 2. Royal Caribbean 4.37 / 5
- 3. Carnival Cruise Line 4.34 / 5
- 4. Holland America 4.30 / 5
- 5. Princess Cruises 4.29 / 5

Best Line For Couples: Celebrity Cruises (4.37 / 5)

## Runners-Up

- 2. Royal Caribbean 4.36 / 5
- 3. Carnival Cruise Line 4.33 / 5
- 4. Cunard 4.29 / 5
- 5. Holland America 4.28 / 5

Best Line For Families With Young Children: Disney Cruise Line (4.394 / 5)

## Runners-Up

- 2. Princess Cruises 4.392 / 5
- 3. Royal Caribbean 4.30 / 5
- 4. Carnival Cruise Line 4.27 / 5
- 5. MSC Cruises 4.22 / 5

Best Line For Families With Teens: Royal Caribbean (4.36 / 5)

Runners-Up

- 2. Celebrity Cruises 4.34 / 5
- 3. Carnival Cruise Line 4.31 / 5
- 4. Disney Cruise Line 4.28 / 5
- 5. Princess Cruises 4.27 / 5

Best Kids' Programs: Carnival Cruise Line (4.00 / 5)

Runners-Up

- 2. Royal Caribbean 3.96 / 5
- 3. Disney Cruise Line 3.94 / 5
- 4. Princess Cruises 3.71 / 5
- 5. Celebrity Cruises 3.63 / 5

Best Line For Large Groups: Celebrity Cruises (4.37 / 5)

Runners-Up

- 2. Royal Caribbean 4.35 / 5
- 3. Holland America Line 4.289 / 5
- 4. Carnival Cruise Line 4.288 / 5
- 5. Princess Cruises 4.27 / 5

Most Improved Ship: Carnival Fantasy (+.70)

Runners-Up

- 2. Carnival Paradise +.66
- 3. Carnival Conquest +.64
- 4. Carnival Sensation +.64
- 5. Anthem of the Seas +.62

For a full list of winners with analysis, please visit <u>Cruiseline.com</u>.

## **About Cruiseline.com**

Cruiseline.com launched in December 2012 as an independent, objective guide to cruises. With over 160,000 member reviews, the site simplifies the task of choosing a cruise with unbiased opinions from fellow passengers. Unlike other cruise communities, Cruiseline.com guarantees the authenticity of thousands of verified reviews, and uses member opinions to rank the best cruises, ships and itineraries. The site also partners with top publishers such as US News & World Report to bring simplified search and verified cruise reviews to their audiences. In addition, Cruiseline.com develops and powers Ship Mate Cruise App, the largest mobile app for cruisers with over one million downloads. Ship Mate gets travelers excited for their cruise by providing a forum to meet others on their cruise, learning about and tracking their ship, and sharing photos with the community.

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